1. Connect to the hill_wireless wireless network.
2. Open up an internet browser (Internet Explorer, Firefox, etc.) and it should automatically re-direct to the login page.

3. Log in using your Hill College email username & password, and select your appropriate User Type.
   Students Example: username- john.smith   password- Smith1234   User Type: Student
4. Select the option most appropriate for your situation. After choosing one of these options and following through the appropriate steps, you should be connected to the internet.
   a. Launch Cisco Web Agent – For use if you would rather not install the full application.
   b. Launch Cisco NAC Windows Agent – Will install full application. This application will automatically pop up and prompt for login when connected to hill_wireless.
   c. Get Restricted Network Access – For use when neither the Web Agent nor the NAC Agent are compatible with the operating system.
5. If you chose to install the NAC Agent, you should now see the following login window. This application is built to automatically launch when a connection to hill_wireless has been detected. If it does not pop up automatically, right-click the NAC Agent icon in the taskbar and verify that “Popup Login Window” is checked. If that option is selected, then there may be a
personal firewall installed on the computer that is not allowing the NAC Agent to communicate with the network.

A couple of normal troubleshooting steps if there are issues on personal computers. The following 2 issues can cause problems trying to pull up the internet, or trying to pull up the initial login page.

Flush the DNS cache: Open a command prompt and type “ipconfig /flushdns” (without the quotes. Vista computers require the command prompt to be “Run As Administrator” for this command to work.

Verify there is no static IP/DNS information entered. Find your way to the Wireless Network Connection in the Network & Sharing Center that is located in the control panel. Right-Click the connection and select Properties. Double click the TCP/IP Internet Protocol version 4 (This can be named Internet Protocol v4, or something similar.) Make sure both options (IP Information & DNS Server information) are set to “Obtain information automatically.”